

April 15, 2022

Dear Friends and Supporters of Caritas Baby Hospital,

This spring, our hopes are renewed for better days to come, especially as we witness the decline of the Corona virus, and the return to normal life in Bethlehem and the world in general.

The first quarter of this year marked the conclusion of a twelve week strategic planning process CBH 2025: Re-inventing the Future. This stage presented a unified report that included a hospital's internal systems assessment with the aim of enhancing CBH efficiency, effectiveness and the quality of care. It also analyzed the local market needs, and formulated a strategic roadmap based on identified growth opportunities to improve CBH sustainability.

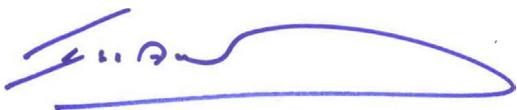
Pursuant to the board approval, we are also pleased to initiate feasibility studies for three projects that emerged. The coming months are of great significance in progressing towards the development of medical services and the sustainability of our hospital, as we endeavor to meet our revised vision of "Better health for all Children in Palestine".

To support a smooth implementation of service development, we continue to invest in CBH people, as the core pillar of our hospital's work. On that account, CBH staff is being involved in capacity building activities to improve knowledge sharing and contribute to enhanced quality of medical services. Such activities included lectures and trainings in the field of infection control, quality applications, and patients' safety, in addition to technical and practical training in specific medical topics.

Finally, as we celebrated the international women's day in March, the hospital administration reinforced its continuous support for female local competencies. Whereby, CBH leading team was enriched with five women; one neonatologist and four department managers.

In conclusion, I extend to all of you; loyal supporters of Caritas Baby Hospital, my best wishes for a Happy Easter, a blessed month of Ramadan, and Eid Fitr Mubarak. This time of the year brings us closer to the teachings of compassion, tolerance and giving. On this occasion, I invite you to reinvigorate your support and faith in Caritas Baby Hospital and its continuous service to the children of Palestine.

Warm greetings from Bethlehem.



Issa Bandak
Chief Executive Officer
Caritas Baby Hospital